CQP«
ZE HERTZ LOS ANGELES ON-AIRPORT
CORPORATE LOCATION CAR RENTAL SHUTTLE PROVIDED

LOCATION-
ADDRESS-
LOCATION- LOS ANGELES AIRPORT
9000 AIRPORT BLVD
LOS ANGELES CA 900450000
US

PHONE-
LOCATION- 310-568-5100
FAX- 310-568-3461
EMERGENCY- 800-654-5060

HOURS-
RETURN HOURS ARE EFFECTIVE BEGINNING 02FEB16

OPEN 7 DAYS A WEEK - 24 HOURS A DAY

RETURN HOURS ARE EFFECTIVE BEGINNING 08FEB16

‡
MD«
OPEN 7 DAYS A WEEK - 24 HOURS A DAY

‡

SHUTTLE SERVICES-
SHUTTLE TRANSPORTATION-
COMMON AIRPORT TRANSPORTATION

HOURS-
SHUTTLE AVAILABLE 24 HOURS DAILY

FREQUENCY-
AVAILABLE AS NEEDED.

PICKUP INFORMATION-
THE HERTZ COUNTERS ARE NOT IN THE TERMINALS. PLEASE TAKE THE COURTESY BUS TO THE CAR LOT. FROM THE BAGGAGE CLAIM AREA PROCEED OUTSIDE TO THE CENTER ISLAND AND WAIT NEAR THE PURPLE TRAM SIGN.

WALKINS - EXIT WEST ON THE 405 FREEWAY TO CENTURY BLVD. GO TO THE MARRIOTT HOTEL ON THE RIGHT CORNER NORTH OF AIRPORT BLVD *A CAR RETURN SIGN IS ALSO ON THE CORNER* THE HERTZ CAR LOT IS ON THE RIGHT SIDE NORTH OF AIRPORT BLVD AFTER THE THIRD STOP LIGHT WHICH IS ARBOR VITAE §

STREET.

SHUTTLE FEE-
NONE.

DISTANCE TO VEHICLE-
INFORMATION IS NOT AVAILABLE.

SHUTTLE TIME TO VEHICLE-
INFORMATION IS NOT AVAILABLE.

MAKES-
SEE CP*/SQ FOR CAR EXTRAS

*** ALL MODELS SHOWN ARE REPRESENTATIVE ONLY ***

*** MAKE/MODEL CANNOT BE GUARANTEED ***

<table>
<thead>
<tr>
<th>TYPE</th>
<th>CLASS</th>
<th>EXAMPLE OF MAKE/MODEL</th>
<th>PSGR/DOORS/NO.OF BAGS</th>
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| CFAR | B4    | JEEP PATRIOT          | 5 / 4 / 3             | §
<p>| RSAE | B6    | TESLA S EV DREAM      | 5 / 4 / 4             |
| ICAR | C     | TOYOTA COROLLA        | 5 / 4 / 3             |</p>
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<td>W  Ford Mustang Convertible</td>
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<td>W4  Ferrari California Conv</td>
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<td>PXAR</td>
<td>W6  Ford Mustang GT Conv</td>
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<td>LBAR</td>
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<td>WCAR</td>
<td>Y6  Jaguar XJ Dream</td>
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</table>
NAV - INCLUDES NEVERLOST
CSR - INCLUDES SIRIUS SATELLITE RADIO

NOT ALL VEHICLES AVAILABLE AT ALL LOCATIONS. CHECK AVAILABILITY FOR VEHICLES AT THIS LOCATION.

ADVANCED BOOKING MAY BE REQUIRED, BASED ON LOCATION’S HOURS OF OPERATION.

TRUNK SUITCASE CAPACITY IS ONLY AN ESTIMATE OF THE NUMBER OF MEDIUM SUITCASES THAT WILL FIT INTO A VEHICLE.

‡

CAR SPECIFICATIONS ARE THOSE SUPPLIED BY THE MANUFACTURER OR OBTAINED FROM AUTOMOTIVE PUBLICATIONS. THEY ARE GIVEN AS A GENERAL GUIDE ONLY AND SUBJECT TO CHANGE.

** ABOVE MODELS ARE REPRESENTATIVE ONLY **
MAKE/MODEL CANNOT BE GUARANTEED

DROP OFF-
CARS MAY NOT BE RETURNED WITHIN THE STATE OF ALASKA OR WITHIN MEXICO.

ALL SUCCESSFULLY CONFIRMED VEHICLE RESERVATIONS FOR ONE-WAY RENTALS WILL INCLUDE A VALID RATE AND ANY APPLICABLE ONE-WAY RENTAL CHARGE.

INSTRUCTIONS FOR TRAVEL AGENTS USING SABRE...
ENTER THE HERTZ LOCATION CODE FOR THE DROP OFF LOCATION IN THE /DO- FIELD ALONG WITH /RC-BEST AND HERTZ WILL RETURN THE BEST RATE AVAILABLE.

REQUIREMENTS AND RESTRICTIONS-
LICENSE-

AN ACCEPTABLE VALID DRIVER*S LICENSE ISSUED FROM YOUR COUNTRY OF RESIDENCE, MUST BE PRESENTED AT TIME OF RENTAL. THE DRIVER*S LICENSE MUST BE VALID FOR THE ENTIRE RENTAL PERIOD. IF THE DRIVER*S LICENSE IS IN A LANGUAGE OTHER THAN ENGLISH, AND THE RENTAL IS IN THE UNITED STATES, AN INTERNATIONAL DRIVER*S PERMIT IS RECOMMENDED. IN ALL CASES, A VALID DRIVER*S LICENSE ISSUED FROM YOUR HOME COUNTRY MUST BE PROVIDED, WHETHER OR NOT YOU POSSESS AN INTERNATIONAL DRIVER*S PERMIT. YOU WILL NOT BE ALLOWED TO RENT A HERTZ VEHICLE WITH ONLY AN INTERNATIONAL DRIVER*S PERMIT.

FVAR REQUIRES A COMMERCIAL DRIVER*S LICENSE TO TRANSPORT NON-PROFIT GROUPS OR FOR COMMERCIAL USE. VEHICLE MAY NOT BE USED TO TRANSPORT PASSENGERS FOR HIRE. THE COMMERCIAL DRIVER*S LICENSE REQUIREMENT DOES NOT APPLY TO PERSONAL RENTALS.

ADDITIONAL DRIVERS-

ACCEPTABLE AUTHORIZED OPERATORS AGE 25 AND OLDER ARE AUTOMATICALLY COVERED ON THE RENTAL AGREEMENT. AUTHORIZED OPERATORS ARE...

- THE EMPLOYER, EMPLOYEE, OR FELLOW EMPLOYEE OF RENTER ON COMPANY BUSINESS, *WHEN BOOKING INCLUDES COMPANY CORPORATE DISCOUNT NUMBER*.

- THE RENTER*S SPOUSE FOR RENTALS THAT ORIGINATE IN CALIFORNIA, IOWA, OR NEW YORK.

- AUTHORIZED OPERATORS DO NOT HAVE TO BE PRESENT AT TIME OF RENTAL.

- THERE ARE NO FEES FOR AUTHORIZED OPERATORS.

ADDITIONAL AUTHORIZED OPERATORS

- INDIVIDUALS NOT AUTOMATICALLY COVERED ON THE RENTAL AGREEMENT AS AUTHORIZED OPERATORS NOTED ABOVE NEED TO BE APPROVED BY HERTZ AFTER COMPLETING AN *ADDITIONAL
AUTHORIZED OPERATOR FORM.
AN APPLICABLE DRIVING RECORD WILL BE PERFORMED -
ADDITIONAL AUTHORIZED OPERATORS CAN BE ADDED AT TIME OF
RENTAL OR AT ANY RENTING LOCATION.
- RENTER AND EACH ADDITIONAL AUTHORIZED OPERATOR MUST
BE PRESENT TO SIGN RENTAL AGREEMENT, PRESENT AN
ACCEPTABLE CREDIT CARD OR DEBIT CARD *IF RENTING CITY
ACCEPTS DEBIT CARDS* OR CURRENT ROUND-TRIP TICKET
*AIR, TRAIN OR BUS*, SHOWS VALID DRIVER*S LICENSE, AND
MUST BE A MINIMUM OF 25 YEARS OF AGE.  *THE CREDIT CARD
OR ROUND-TRIP TICKET REQUIREMENT DOES NOT APPLY TO A
SPOUSE OR DOMESTIC PARTNER.

ADDITIONAL DRIVER FEE-
ADDITIONAL AUTHORIZED OPERATORS FEES
NO FEE FOR ADDITIONAL AUTHORIZED OPERATORS.

AAA - SPOUSE/DOMESTIC PARTNER OF AAA MEMBERS ARE NOT
REQUIRED TO HAVE A SEPARATE AAA MEMBERSHIP IN ORDER TO
RECEIVE THE FREE AAO PRIVILEGES. FOR OTHER RENTALS,
THE AAO FEE IS ALSO WAIVED WHEN BOTH THE RENTER AND THE
AAO ARE AAA MEMBERS.
WHEN BOOKING INCLUDES AAA DISCOUNT NUMBER.

USAA - NO CHARGE FOR QUALIFIED ADDITIONAL OPERATORS
WHO ARE USAA MEMBERS WHEN SIGNING ON TO A USAA RENTAL
WHEN BOOKING INCLUDES USAA DISCOUNT NUMBER.

AARP - NO CHARGE FOR QUALIFIED ADDITIONAL AUTHORIZED
OPERATORS WHO ARE AARP MEMBERS WHEN SIGNING ON TO A
AARP RENTAL WHEN BOOKING INCLUDES AN AARP DISCOUNT
NUMBER.

AGE-
ON MOST RENTALS THE MINIMUM AGE IS 25 WITHOUT AN
ADDITIONAL AGE DIFFERENTIAL CHARGE, AND 20 WITH AN AGE
DIFFERENTIAL CHARGE.

CORPORATE ACCOUNTS
VARIOUS CORPORATE ACCOUNTS HAVE AGREEMENTS WITH HERTZ WHICH PERMIT EMPLOYEES OF THOSE COMPANIES, BETWEEN THE AGES OF 20-24, TO RENT FOR BUSINESS PURPOSES. RENTERS MUST PRESENT A VALID CORPORATE IDENTIFICATION CARD AT THE TIME OF RENTAL AND ADDITIONAL FEES MAY APPLY. PLEASE CONTACT YOUR COMPANY TRAVEL DEPARTMENT TO VERIFY AGE EXCEPTIONS WHEN RENTING FOR BUSINESS PURPOSES.

AGE SURCHARGE-
AT CORPORATE AND LICENSEE LOCATIONS IN THE UNITED STATES, PUERTO RICO, AND ST. THOMAS HERTZ WILL RENT SELECTED CAR CLASS VEHICLES *PRESTIGE COLLECTION AND SOME OTHER MODELS EXCLUDED* TO CUSTOMERS WHO ARE AGE 20-24 WITH A PER DAY AGE DIFFERENTIAL CHARGE IN ADDITION TO THE NORMAL RENTAL RATE.

AGE DIFFERENTIAL CHARGE...
ECAR/EXAR/CCAR/CDAR/ICAR/IDAR/EDAR/SCAR/FCAR/MCAR/IDAH FXAR/PCAR/ICAH/ICAE/PDAR/SDAR/FDAR...USD 27.00 PER DAY ‡
OTHER CAR CLASSES *SOME MODELS EXCLUDED*...
...............................USD 30.00 PER DAY.

PAYMENT OPTIONS-
AT TIME OF RENTAL, AN AUTHORIZATION HOLD WILL BE SECURED ON THE CREDIT/DEBIT CARD PROVIDED, TO COVER THE ESTIMATED RENTAL CHARGES AND ANY ADDITIONAL CHARGES THAT MAY BE INCURRED. THESE FUNDS WILL NOT BE AVAILABLE FOR YOUR USE.
ELIGIBLE DEBIT CARDS MUST HAVE THE VISA, MASTERCARD OR DISCOVER LOGO. STORED VALUE/PREPAID/GIFT CARDS ARE NOT ACCEPTABLE TO QUALIFY FOR RENTAL, HOWEVER THESE CARDS MAY BE USED FOR PAYMENT AT RETURN.
PLEASE NOTE THAT AT TIME OF RENTAL YOU WILL NEED TO
PRESENT *1* A CURRENT DRIVER*S LICENSE AND *2* A VALID CREDIT OR CHARGE CARD IN THE RENTER*S NAME. AT MOST HERTZ LOCATIONS IN THE UNITED STATES, PUERTO RICO AND U.S. VIRGIN ISLANDS, HERTZ WILL ALLOW YOU TO PRESENT CERTAIN DEBIT/CHECK CARDS IN PLACE OF A CREDIT CARD OR CHARGE CARD. USE OF A DEBIT CARD TO RENT A VEHICLE IS SUBJECT TO REVIEW OF YOUR CREDIT HISTORY. *NOTE - A CONFIRMATION OF YOUR RESERVATION DOES NOT MEAN THAT

MD«
YOUR DEBIT/CHECK CARD IS ACCEPTABLE TO HERTZ.*

†

WHEN A DEBIT CARD IS ACCEPTED AS FORM OF PAYMENT, AT THE START OF THE RENTAL, TWO FORMS OF IDENTIFICATION MUST BE PRESENTED -
- A VALID UNITED STATES OR FOREIGN COUNTRY ISSUED DRIVERS LICENSE
AND
- ONE OF THE FOLLOWING FORMS -
  - AN ADDITIONAL CREDIT CARD OR DEBIT CARD EMBOSSED WITH THE SAME NAME AS THE DRIVERS LICENSE. THE CARD IS FOR IDENTIFICATION PURPOSES ONLY AND WILL NOT BE CREDIT AUTHORIZED.
  - GOVERNMENT ISSUED ID IN THE SAME NAME AS THE DRIVERS LICENSE AND DEBIT CARD. VALID PASSPORT, UNITED STATES OR FOREIGN COUNTRY ISSUED, OR A UNITED STATES MILITARY IDENTIFICATION CARD.
  - NON-GOVERNMENT FORM OF ID, EXAMPLE THAT MAY BE ACCEPTED INCLUDES A PHOTO STORE MEMBER CARD, A PHOTO EMPLOYEE CARD AS LONG AS THE PHOTO AND NAME MATCHES THE DRIVERS LICENSE AND DEBIT CARD.
  - CURRENT MONTH UTILITY STATEMENT IN THE RENTERS NAME AND THE SAME ADDRESS AS ON THE DRIVERS LICENSE -

MD«
EXAMPLE GAS, ELECTRIC, CABLE BILL, ETC

†

***FOR PREPAID RENTALS IN THE US, DEBIT CARDS AND HERTZ CHARGE CARDS ARE NOT ACCEPTED. THE CUSTOMER HAS TO PRESENT THE CREDIT CARD USED TO PAY ONLINE AND THEIR
Drivers license at the time of the rental. Once these items have been shown, Hertz will accept any other credit card in the renter's name to hold the deposit until the time of return.***

Credit Cards-

AX  American Express       CB  Carte Blanche
DC  Diners Club            DS  Discover/Novus
EC  Eurocard               CA  Mastercard
JC  JCB International     TP  Air Travel Card
VI  Visa/BankAmericard    XS  Access Card
ZE  Hertz                  BB  Barclay Card
CG  ChargeX                CX  Choice
CL  Credit Libanais       MD  Diamond Card
LH  Lufthansa Courtesy

Cash-

Cash rentals are accepted with a cash deposit ID card ‡

MD«

Or an acceptable charge card in the renter's name. ‡

Hertz cash deposit ID card - an application for this card may be obtained by contacting your local Hertz reservation center. This card requires a deposit in cash or travelers checks at the beginning of the rental. The minimum deposit is the estimated cost of the rental plus 50 percent of that amount, with a minimum deposit of USD 250.00.

Hertz cash card - this card allows cash rentals and waives the deposit requirement. This card is no longer issued. However, previously issued cards are honored.

Guarantee-

Credit cards accepted for guarantee

AX  American Express       CB  Carte Blanche
DC  Diners Club            DS  Discover/Novus
DUE TO LIMITED AVAILABILITY, SOME VEHICLES REQUIRE A CREDIT CARD GUARANTEE. IF THE VEHICLE IS NOT NEEDED, IT MUST BE CANCELLED PRIOR TO THE PENALTY PERIOD OR A CANCELLATION FEE WILL BE APPLIED TO THE CREDIT CARD.

DEPOSIT-
CREDIT CARDS ACCEPTED FOR DEPOSIT

AX AMERICAN EXPRESS
DC DINERS CLUB
EC EUROCARD
JC JCB INTERNATIONAL
VI VISA/BANKAMERICARD
ZE HERTZ
CG CHARGEX
CL CREDIT LIBANAIS
LH LUFTHANSA COURTESY

WHEN A DEPOSIT IS REQUIRED, THE AMOUNT IS BASED ON THE FOLLOWING CHARGES -
RATE, TAXES, LDW, PAI/PEC, LIS, REFUELING, SURCHARGE/MOTOR VEHICLE FEES, ADDITIONAL AUTHORIZED DRIVER FEES, SUPPLEMENTARY EQUIPMENT FEES, AGE DIFFERENTIALS, ETC.

VOUCHER-
HERTZ WILL NO LONGER ACCEPT MCO*S OR AIRLINE ACCOMODATION VOUCHERS ISSUED FROM THE U.S. OR CANADA FOR RENTALS WITHIN THE U.S. OR CANADA.
HERTZ ACCEPTS MCO*S AND AIRLINE VOUCHERS ISSUED BY INTERNATIONAL AIRLINES. MCO*S ARE NOT ACCEPTED IF VALIDATED THROUGH ONE OF THE FOLLOWING AIRLINE EXAMPLES...
AEROLINEAS ARGENTINAS, ALLITALIA AIRLINES, MARKAIR, TOWER AIR, IBERIA AIRLINES, SWISS AIR *SWISSAIRE*, AIR SOUTH AIRLINES, ALASKA AIRLINES, AIR TRANSAT AIRWAYS, AMERICA WEST AIRLINES, JAPAN AIRLINES, AMERICAN, US AIR, DELTA, CONTINENTAL, UNITED, AIR CANADA, SOUTHWEST.

THE FOLLOWING CONDITIONS APPLY FOR MCO*S ISSUED BY ANY OTHER SOURCE...†

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RESIDENTS OF THE U.S., CANADA, PUERTO RICO AND THE VIRGIN ISLANDS CAN RENT WITH AN MCO AND EITHER...
1. AN ACCEPTABLE CHARGE OR DEBIT CARD. THE COUNTER WILL PLACE A HOLD ON THE CARD FOR THE ESTIMATED RENTAL CHARGES OVER THE VALUE OF THE MCO.

2. A CURRENT RETURN AIRLINE TICKET PLUS A CASH DEPOSIT. THE DEPOSIT IS CALCULATED AT THE ESTIMATED RENTAL CHARGES OVER THE VALUE OF THE MCO PLUS 50 PERCENT WITH A MINIMUM DEPOSIT OF USD 100.00. THE CASH DEPOSIT MUST BE LEFT SEPERATELY AND IS NOT INCLUDED IN THE VALUE OF THE MCO.

MORRIS AIR MCO CUSTOMERS MUST PRESENT THEIR RETURN AIRLINE TICKET OR MORRIS AIR PASSENGER TICKET RECEIPT AND MUST MEET THE CONDITIONS LISTED ABOVE.

AMTRAK TOUR PROGRAM VOUCHER CAN ALSO BE USED AS LONG AS THEY ARE ACCOMPANIED BY A RETURN AIRLINE TICKET OR AMTRAK TICKET AND THE RENTER MEETS THE ABOVE CONDITIONS.

GEOGRAPHIC RESTRICTIONS-†
HERTZ CARS MAY BE DRIVEN INTO MEXICO BUT THE FOLLOWING RESTRICTIONS APPLY:

** RENTAL MUST ORIGINATE AT A PARTICIPATING LOCATION.**

APPLICABLE ONLY FOR CAR CLASSES ECAR, CCAR, CDAR, ICAR, IDAR, SCAR, FCAR, PCAR, SFAR, PVAR, CFAR, MVAR, FFAR, SRAR.

** THE CUSTOMER MUST CHECK AT THE RENTING LOCATION AT THE TIME OF RENTAL FOR AUTHORIZATION AND PURCHASE OF THE MANDATORY MEXICAN INSURANCE POLICY.

** THE MEXICAN INSURANCE COVERAGE ALLOWS TRAVEL UP TO 250 MILES INTO MEXICO.

. .GOLD MEMBERS MUST PURCHASE THE MEXICAN INSURANCE POLICY AT THE HERTZ COUNTER.

MEXICAN LAW DOES NOT ALLOW MEXICAN CITIZENS TO BRING A U.S. VEHICLE INTO MEXICO, OR OPERATE A U.S. VEHICLE WITHIN MEXICO. THE SALE OF MEXICAN INSURANCE TO A CITIZEN OF MEXICO IS NOT PERMITTED.

. HERTZ CARS MAY BE DRIVEN INTO CANADA BUT THE FOLLOWING RESTRICTIONS APPLY:

**RENTAL LOCATION MUST BE NOTIFIED IN ADVANCE SO THAT NECESSARY PAPERWORK CAN BE INCLUDED WITH THE CAR.**


. RESIDENCY IS BASED ON THE PRIMARY RENTER.

**RENTERS MAY ONLY DRIVE IN CANADA FOR 30 DAYS UNLESS EXTENSION IS REQUESTED FROM CUSTOMS AT TIME OF ENTRY.
ADDITIONAL FEES -

TAXES -
STATE AND/OR LOCAL TAXES OF 9 PERCENT WILL BE APPLIED TO THE RENTAL.

FEES -
A VEHICLE LICENSING COST RECOVERY OF USD 0.00 TO USD 1.96 PER DAY WILL BE APPLIED TO ALL RENTALS.

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A VEHICLE LICENSING COST RECOVERY OF USD 1.71 PER DAY WILL BE ASSESSED ON RENTALS IN CALIFORNIA WITH A BUSINESS PROGRAM CDP *NOT INCLUDING ASSOCIATION PROGRAM CDPS* FOR BUSINESS PROGRAM SPONSORS WITH ANNUAL GROSS REVENUES WITH HERTZ IN EXCESS OF USD 25,000.00.

A 2.5 PERCENT CALIFORNIA TOURISM FEE WILL BE APPLIED TO ALL RENTALS.

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IN THE STATE OF CALIFORNIA, A VEHICLE PASS THROUGH FEE OF USD 1.17 PER DAY WILL BE APPLIED TO ALL FF BUSINESS ACCOUNT RENTALS.

AIRPORT FEE-
AN AIRPORT CONCESSION FEE RECOVERY OF 11.1 PERCENT WILL BE APPLIED TO ALL RENTALS.

GOVERNMENT RATE SUPPLEMENT -
WHEN TRAVELING ON OFFICIAL U. S. GOVERNMENT BUSINESS, RENTER WILL BE CHARGED A STANDARD MANDATORY GOVERNMENT ADMINISTRATIVE RATE SUPPLEMENT *GARS* OF USD 5.00 PER DAY IN ADDITION TO THE RATES LISTED.

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SURCHARGES -
A CUSTOMER FACILITY CHARGE OF USD 10.00 PER RENTAL WILL BE APPLIED TO ALL RENTALS.
IF PLATEPASS IS USED TO PAY A TOLL, YOU WILL BE CHARGED THE POSTED CASH TOLL RATES INCURRED PLUS THE SERVICE FEE SET FORTH ON YOUR RENTAL RECORD.

**HERTZ WILL ASSESS A FREQUENT FLYER SURCHARGE EQUIVALENT OF UP TO USD 0.75 PER DAY UP TO A MAXIMUM OF USD 5.25 PER RENTAL.** THE AMOUNT ASSESSED IS COLLECTED BY HERTZ TO OFFSET A PORTION OF HERTZ ANNUAL COST OF PARTICIPATION IN FREQUENT FLYER PROGRAMS.

* AIRTRANS AIRWAYS
* ALASKA AIRLINES
* CONTINENTAL AIRLINES
* DELTA AIRLINES
* FRONTIER AIRLINES
* HAWAIIAN AIRLINES
* MIDWEST AIRLINES
* NORTHWEST AIRLINES
* SOUTHWEST AIRLINES

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* SPIRIT AIRLINES
* SUN COUNTRY AIRLINES
* UNITED AIRLINES
* US AIRWAYS
* VIRGIN AMERICA

FOR RENTALS IN THE US, PUERTO RICO, AND CANADA WHEN THE RENTER Chooses TO RECEIVE MILES IN THE AMERICAN AIRLINES AADVANTAGE PROGRAM THE FREQUENT FLYER SURCHARGE WILL BE CALCULATED BASED ON THE FEDERAL EXCISE TAX EXPENSE INCURRED BY HERTZ WHEN IT PURCHASES MILES FROM AMERICAN AIRLINES. **UNDER THE TAX RELIEF ACT OF 1997, ALL COMPANIES THAT PURCHASE FREQUENT FLYER MILES FROM AIRLINES MUST PAY A 7.5 PERCENT EXCISE TAX ON THE COST OF THOSE MILES *ON AVERAGE, 6 CENTS PER DAY*
SURCHARGE IS NOT APPLICABLE TO MILEAGE/POINTS OR CREDITS EARNED ON INTERNATIONAL AIRLINES, HOTEL PROGRAMS OR OTHER NON-AIRLINE FREQUENCY PROGRAMS. AN ENERGY SURCHARGE OF USD 1.03 PER RENTAL WILL BE APPLIED TO ALL RENTALS.

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FUEL-

HERTZ HAS FOUR REFUELLING OPTIONS AVAILABLE TO MEET YOUR NEEDS -
FUEL PURCHASE OPTION - FPO
-PREPAY THE FUEL IN THE TANK AT COMPETITIVE LOCAL PRICES
-RETURN AT ANY LEVEL
-NO REFUND FOR UNUSED FUEL, EXCEPT FOR RENTALS FOR 75 MILES OR LESS

EXPRESS FUEL -
-DRIVE A TOTAL OF 75 MILES OR LESS FOR A SERVICE AND FUELING CONVENIENCE FEE OF USD 13.99

FUEL AND SERVICE CHARGE - FSC
-IF YOU RETURN WITH LESS FUEL THAN AT THE TIME OF THE RENTAL AND HAVE NOT CHOSEN FPO OR EXPRESS FUEL, WE WILL SERVICE AND REFUEL AT A PER GALLON RATE

YOU REFUEL -
-RETURN WITH THE TANK AT THE SAME LEVEL AS WHEN YOU RENTED
-ON TRIPS 75 MILES OR LESS, YOU WILL NEED TO PRODUCE A ✦

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GAS RECEIPT FROM A STATION NEAR THE RETURN LOCATION 

COVERAGES-

INSURANCE-

ON THIS RENTAL, HERTZ PROVIDES *NO* LIABILITY PROTECTION TO THE RENTER. THE RENTER’S PERSONAL/BUSINESS INSURANCE COVERS HIS/HER LIABILITY. THIS DOES
NOT AFFECT OPTIONAL LDW OR PAI/PEC COVERAGES. RENTERS MAY STILL CHOOSE TO ACCEPT THE OPTIONAL LIABILITY INSURANCE SUPPLEMENT *LIS* AT THE TIME OF RENTAL.

PAI-PERSONAL ACCIDENT INSURANCE -
PAI OFFERED IN COMBINATION WITH PEC ALLOWS YOU TO ELECT ACCIDENTAL DEATH AND ACCIDENTAL MEDICAL EXPENSE COVERAGE FOR YOURSELF AND YOUR PASSENGERS DURING THE RENTAL PERIOD OF THE VEHICLE FOR USD 6.95 PER DAY IN ALL CORPORATE LOCATIONS EXCEPT STATE OF WASHINGTON - USD 4.25 - STATE OF NEW YORK - USD 3.95 - AND STATE OF INDIANA - USD 6.05 - CORPORATE AND SOME LICENSEE LOCATIONS.
PAI COVERAGE EXTENDS TO THE CUSTOMER FOR THE DURATION OF THE RENTAL AND TO ALL PASSENGERS WHILE ENTERING, EXITING AND OCCUPYING THE CAR. PEC PROVIDES LIMITED

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PROTECTION FOR LOSS OF OR DAMAGE TO COVERED PERSONAL EFFECTS WHILE SUCH PERSONAL EFFECTS ARE IN TRANSIT OR IN ANY HOTEL OR OTHER BUILDING EN ROUTE DURING THE RENTAL PERIOD.
COVERAGE APPLIES TO THE CUSTOMER AND MEMBERS OF THE CUSTOMERS IMMEDIATE FAMILY WHO PERMANENTLY RESIDE IN THE CUSTOMERS HOUSEHOLD AND ARE TRAVELLING WITH THE RENTER.

PAI AND PEC ARE AVAILABLE FOR A SINGULAR CHARGE FOR EACH FULL OR PARTIAL DAY.

LIABILITY INSURANCE SUPPLEMENT -
LIABILITY INSURANCE SUPPLEMENT - LIS - IS AN OPTION AVAILABLE FOR AN ADDITIONAL CHARGE OF USD 13.95 PER DAY.
LIS PROVIDES THE RENTER AND AUTHORIZED OPERATORS OF THE RENTAL VEHICLE WITH PRIMARY LIABILITY PROTECTION FOR THIRD PARTY ACCIDENT CLAIMS UP TO A COMBINED SINGLE LIMIT OF USD 1,000,000.00 FOR BODILY INJURY, INCLUDING DEATH AND PROPERTY DAMAGE FOR EACH OCCURRENCE. THE LIS
CHARGE APPLIES TO EACH FULL OR PARTIAL RENTAL DAY.

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WAIVERS-

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LDW-LOSS DAMAGE WAIVER-

LOSS DAMAGE WAIVER LDW -- LDW IS NOT INSURANCE
THE LOSS DAMAGE WAIVER IS AN OPTIONAL CUSTOMER
SERVICE WHICH RELIEVES THE CUSTOMER FROM
RESPONSIBILITY FOR THE LOSS OF OR DAMAGE TO THE
RENTAL CAR RESULTING FROM ANY CAUSE PROVIDED THE
CAR IS USED IN ACCORDANCE WITH THE TERMS OF THE
RENTAL AGREEMENT.

LDW COSTS VARIES ACCORDING TO VEHICLE TYPE...

ECAR, EDAR, CCAR, CDAR, ICAR, IDAR....USD 11.00 PER DAY

MCAR, SCAR, SDAR, FCAR, FDAR,
ICAH, IDAH, FXAR, ICAE, IFAR,
IPAR, CRAR, ISAR, STAR, IXAR,
RTAR, SWAR, IVAR, MVAR, IJAR........USD 17.00 PER DAY

XJAR..................................USD 29.99 PER DAY

PFAR, XTAR, LTAR, JTAR, GCAR........USD 38.99 PER DAY

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EFAR, JEAR, FLAR, RSAE, WSAR, XJAR,

‡

RSAR, XRAR, GSAR, GFDR, UXAR, LFAR,
DTAR, XSAR, IRAR, URAR, LFDR, DSAR,
WCAR, LBAR, SZAR......................USD 89.99 PER DAY

ALL OTHER VEHICLE TYPES...............USD 30.99 PER DAY

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SERVICES OFFERED
CAR EXTRAS-

CSI - CHILD SEAT/INFANT-
FOR INFORMATION ON INFANT CHILD SEATS, PLEASE SEE CST KEYWORD.

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CST - CHILD SEAT/TODDLER-
CHILD SEATS ARE MANDATORY BY LAW AND AVAILABLE ON SELECTED CAR GROUPS AT ALL LOCATIONS. CHILD SEATS ARE FOR BACK SEAT USE ONLY.
THE FOLLOWING AMOUNTS ARE EXCLUDING TAX -
FEE - USD 13.00 P/DAY WITH A MAXIMUM CHARGE OF USD 91.00.
A REPLACEMENT FEE OF USD 91.00 WILL BE APPLIED IN ADDITION TO THE DAILY/WEEKLY CHARGE IF CHILD SEAT NOT RETURNED. ONE WAY RENTAL IS AVAILABLE WITHIN THE U.S. AT NO EXTRA CHARGE.

INSTALLATION - IN CONJUNCTION WITH THE *BUCKLE UP BABY* SAFETY PROGRAM, THE RENTER WILL BE PROVIDED WITH THE MANUFACTURERS INSTALLATION INSTRUCTIONS AT THE RENTING LOCATION SO THEY CAN CORRECTLY INSTALL THE SEAT. HERTZ NO LONGER INSTALLS CHILD SEATS FOR THE RENTER. HOWEVER, IN THE EVENT THE CUSTOMER IS UNABLE TO PROPERLY INSTALL THE CHILD SEAT IN THE HERTZ CAR, A HERTZ MANAGER WILL ASSIST WITH THE INSTALLATION, IN ACCORDANCE WITH THE CHILD SEAT AND/OR VEHICLE OWNER S MANUAL.

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THE FOLLOWING CHILD SEATS SIZES ARE AVAILABLE -
INFANT SEAT FROM 5 TO 20 POUNDS OR UP TO 26 INCHES TALL
TODDLER SEAT FROM 20 TO 40 POUNDS OR UP TO 40 INCHES TALL.
CHILD SEATS/BOOSTER SEAT FROM 40 TO 100 POUNDS OR FROM 35 INCHES UP TO 54 INCHES TALL.

BOOKING PROCEDURE -
INFANT SEAT /SQ-CSI/SI-AGE OF CHILD

HCR - HAND CONTROL RIGHT-
HAND CONTROLLED EQUIPMENT IS A DEVICE THAT ATTACHES TO THE BREAK AND GAS PEDAL. THIS ALLOWS THE PERSON TO DRIVE THE VEHICLE WITHOUT USING LEGS.
HAND CONTROLS ARE AVAILABLE AT NO ADDITIONAL COST AND IT MAY BE CONFIRMED ON SELECTED CAR GROUPS WITH 8 HOURS ADVANCE NOTICE. IF ADVANCE BOOKING IS NOT MET, EQUIPMENT CAN BE REQUESTED ON OTHER SELECTED CAR GROUPS.
THIS EQUIPMENT MAY BE USED ON ONE-WAY RENTALS FREE OF CHARGE.
RENTERS MUST BRING THEIR OWN HANDICAPPED PARKING PERMIT AS HERTZ DOES NOT PROVIDE HANDICAPPED ID CARDS ‡

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OR CAR STICKERS. ‡

/HQ HCR/SI-LEFT/RIGHT HAND CONTROL

HCL - HAND CONTROL LEFT-
FOR INFORMATION ON HAND CONTROLS LEFT, PLEASE REFER TO HCR KEYWORD.

SKV - SKI EQUIPPED VEHICLE-
SKI RACKS, ICE SCRAPER AND MUD/SNOW TYRES ARE AVAILABLE AND CONFIRMABLE AT SELECTED LOCATIONS ON SELECTED CAR GROUPS FOR A FEE.
SKIERIZED VEHICLE ARE EQUIPPED WITH A SKI RACK AND ICE SCRAPER AND EITHER ALL WEATHER OR SNOW TYRES.
THE SKI RACK HOLDS THREE TO SIX PAIRS OF SKIS, DEPENDING ON THE SIZE OF THE VEHICLE RENTED.
ONE WAY RENTALS ARE ALLOWED.

BOOKING PROCEDURE   /SQ-SKV

ALL VEHICLES EQUIPPED WITH TYRES WITH M/S CODING
MUD/SNOW - AND CLASSIFIED AS ALL-WEATHER TYRES CAN
ALSO BE USED IN SEVERE SNOW CONDITIONS.

TOL - TOLL PAYMENT TAG/PASS-

PLATEPASS IS AVAILABLE ON SELECTED CAR GROUPS AT

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SELECTED LOCATIONS IN THE FOLLOWING STATES, AT AN
ADDITIONAL FEE -
DC, DE, IL, IN, MA, MD, ME, NC, NH, NJ, NY, OH, PA, VA,
WV, FL, CO, TX AND THE NORTHERN CA BAY AREA.

IF THE CUSTOMER PARTICIPATES IN THE PLATEPASS SERVICE,
THEY NEED TO OPEN THE EZSHIELD TRANSPONDER BOX LOCATED
UNDER THE REAR VIEW MIRROR ON THE WINDSHIELD AND THEN
USE THE EXPRESS TOLL LANES. THE SHIELDED BOX SERVES AS
AN ON/OFF SWITCH AND IS SECURED TO THE WINDSHIELD.

IF A RENTER IS ISSUED A TRANSPONDER EQUIPPED VEHICLE
FOR THEIR RENTAL, BUT DOES NOT WISH TO USE IT, THEY
MUST LEAVE THE EZSHIELD BOX CLOSED. IT MUST BE CLOSED
COMPLETELY.

THE EZSHIELD TRANSPONDER DEVICE ENABLES HIGH SPEED
ELECTRONIC TOLL COLLECTIONS, ALLOWING RENTER TO BY PASS
CASH TOLL LANES AND USE THE EXPRESS LANES ON MAJOR TOLL
ROADS THROUGHOUT THE NORTHWEST CORRIDOR, FROM VIRGINIA
TO MAINE.

ONCE A TOLL ROAD IS USED, THE SERVICE FEE WILL BE
CHARGED ON THE RENTAL - INCLUDING DAYS ON WHICH NO TOLL
ROADS WERE USED.

THE TOLL CHARGES ARE CHARGED TO THE SAME CARD THE

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RENTAL IS CHARGED TO. AN INVOICE WILL BE SENT TO THE
RENTER IF CREDIT CARD IS NOT ON FILE WITH THE RENTAL.

INTERCITY IS ALLOWED FOR ALL VEHICLES WITH VIDEO
TOLLING OR TRANSPONDER TOLLING. HOWEVER, THE PLATEPASS
WILL ONLY BE USABLE IN THE AREA OF TOLLROADS WHERE IT WAS RENTED. PLATEPASS USAGE IS STATE EXCLUSIVE TO THE STATE WHERE RENTED, EXCEPT FOR USE IN THE NORTHWEST AND MIDWEST US., WHERE THE E-ZPASS TOLL SYSTEM IS IN USE.

BOOKING PROCEDURE - /SI-PREFERS PLATE PASS/

NAV - NAVIGATIONAL SYSTEM-

HERTZ NEVERLOST IS A PORTABLE NAVIGATION SYSTEM THAT PROVIDES TURN-BY-TURN DRIVING DIRECTIONS TO THOUSANDS OF DESTINATIONS BY MEANS OF AN IN-CAR, 4 INCH LCD VIDEO SCREEN AND COMPUTER GENERATED VOICE INSTRUCTIONS.

NEVERLOST IS CONFIRMABLE WITH ADVANCE NOTICE ON SELECTED CAR GROUPS AT SELECTED LOCATIONS AT A COST OF USD 16.99 PER DAY EXCL. TAX AND A MONTHLY AMOUNT OF USD 237.86 EXCL. TAX FOR 14 DAYS OR LONGER.

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TRAVEL TABLETS

AVAILABLE TO RENT IN ALL LOCATIONS IN HAWAII ON SELECTED CAR GROUPS.
FEE IS USD 21.99 PER DAY EXCL TAX.
REPLACEMENT FEE IS USD 499.00 EXCL TAX.

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BST - CHILD SEAT/BOOSTER-

FOR INFORMATION ON BOOSTER SEATS, PLEASE SEE CST KEYWORD.

CSR - SATELLITE RADIO-

CSR - SIRIUS SATELLITE RADIO-
SIRIUS RADIO OFFERS 100 SATELLITE STREAMS OF RADIO PROGRAMMING THAT INCLUDE 60 STREAMS OF A 100 PER CENT COMMERCIAL FREE MUSIC AND 40 STREAMS OF NEWS, SPORTS AND ENTERTAINMENT NATIONWIDE.
CONFIRMABLE WITH 4 HOURS ADVANCE NOTICE WITH A FEE OF
USD 7.99 PER DAY.
TO CONFIRM USE /SQ-CSR

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 forbid END OF SCROLL‡